

# ACCELERATE YOUR WAREHOUSE



## WHY ACCELLOS ONE ENTERPRISE 3PL?

The 3PL industry is a dynamic environment with varying degrees of complexity caused by multiple clients operating in a single facility. AccellosOne Enterprise 3PL provides users with the applications to operate a profitable business with a single set of tools, facilities, manpower and material handling equipment.

## WITH ACCELLOS ONE ENTERPRISE 3PL YOU CAN:



Provide the highest level of customer service at the lowest possible cost



Reduce your labor costs and know the contribution of each customer and employee



Bill and track every penny, of every contract, for every billable activity, every time



Provide repeatable, predictable service with 100% customer compliance that can be unique for each customer



Control your clients inventory with a feature rich, world class Warehouse Management Core

## ABOUT ACCELLOS, INC.

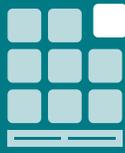
Accellos is a global provider of logistics, warehouse, 3PL, transportation and mobile fleet management solutions. Accellos addresses the supply chain management and execution market with warehouse management systems for multiple environments; Microsoft Windows-based transportation management solutions; and in-field mobile resource management solutions. Accellos' powerful supply-chain execution solutions are easy to customize and implement, providing our customers with more innovation for less investment while producing significant savings and greater profitability.

Through a culture of innovation, Accellos strikes the perfect balance of customer satisfaction, employee fulfillment and shareholder value, delivering greater profitability and rapid return on investment for our customers and accelerated logistics and warehousing services for the clients they serve.

## FOR MORE INFORMATION

email [info@accellos.com](mailto:info@accellos.com) or visit [www.accellos.com](http://www.accellos.com)





AccellosOne Enterprise 3PL

# WMS FOUNDATION



What makes Accellos unique in its approach to warehousing is its high level of configurability through modules designed for the empowerment of the Third Party Warehousing market. Not merely a WMS for distributors, but a true multi-tenant, multi-company, multi-facility, multi-lingual enterprise Third Party WMS.

Although the features and detailed functions of the core WMS are far too numerous to list after some 20 years in industry leadership, the following categories provide a high level topical overview of the breadth and depth of the application footprint:

## Inbound

- Appointment Scheduling
- Cross-Docking – Planned and opportunistic (checks to see if product being received has orders against it to avoid double handling by direct cross docking)
- Receiving and Putaway Optimized receipt and stowage via paper, RF, Voice or RFID
- Inbound Services – Client/Product/Shipper/Receiver specific workflow enforcement, including QA, special requirements (including bonded storage).
- Reverse Logistics / Returns Processing

## Inventory Management

- Slotting – Accellos 1 Slot provides optimal warehouse configuration.
- Replenishment
- Cycle Counting
- Inventory Control
- Special Handling – Configurable workflow by client/shipper/receiver/product to enforce Standard Operating Procedures.
- Configurable Hold Codes
- QA & Recall Capabilities
- Enterprise Visibility
- Business Intelligence – User configurable KPI's with graphical displays with exception based criteria

## Outbound

- Task Management and Interleaving
- Variable Pick
- Packing & Shipping – Cartonization (including on the fly cartonization), QA verification, and staging
- Parcel Manifesting and Billing Integration –parcel labeling and manifesting for couriers/ carriers.
- Customer Configurable Shipment Documentation
- Load Building and Transport Billing
- Appointment Scheduling & Dock Door Management
- Wave Management

## Work Orders/Special Processing

- Work order and customer request entry, tracking and assignment
- Raw material management
- Bills of Material
- Value-added services
- Kitting
- Pallet/Conveyence control system (CHEP etc.)

**Want to learn more about our unique approach?**

Visit [www.accellos.com](http://www.accellos.com) or call 719-433-7000

**Accellos**  
a HighJump product



# AccellosOne Enterprise 3PL CLIENT PROCESS ASSURANCE



Meeting the ever changing demands of varying warehousing clients within a 3PL can be a daunting task for the best of operators. Fortunately, Accellos AccellosOne Enterprise 3PL has been focused on solving the problems of concurrent client logistics for more than 20 years by providing a unique, user configurable set of programs designed to address this challenging issue. By providing tools that allow our customers to control the user experience on either the RF gun or PC, the system automatically ensures that operators comply with the service level agreements with your customers. Accellos takes the risk out of the complexity of unique agreements and SLA's no matter what the requirement.

## Client Configurable Inventory Identifiers

Although a simple concept, Accellos provides the ability to create unique, client specific inventory naming conventions that allow each client to track their inventory using their own terminology (above and beyond multi-language capabilities). This means that client A can track by (for example) Color, Size and Style for garments, client B by Pallet and Lot, client C by Batch, Product and Pallet ID. Further, business logic allows for business rules to be attached to these inventory levels for things such as reporting, billing and cycle counting to name a few, allowing you to be a natural extension of your customers business.

## User Configurable Workflow

At the heart of Accellos' Workflow Assurance is the ability to configure workflow unique to any combination of customer, shipper, receiver, and/or product. This one time configuration ensures that when receiving or shipping products, the workflow can change depending on these variables, allowing for an almost endless array of possibilities. Whether you need to make sure that the product is inspected upon receipt for a specific product or you need to ensure that a particular consignee is able to have enough product shelf life depending on the travel time required to get it there, Accellos provides the tools to ensure you are compliant every step of the way.

## Alert Management

As in any operation, things don't happen as expected and the resulting communication can be a time consuming exercise. However, with Accellos Alert notification, this can be a fully automated process. To follow the example above for an inspection upon receipt, upon failure to any QA question asked of an operator on the RF gun, an alert can be sent to notify your customer immediately of the issue. In fact, not only do you control the condition of when an alert is sent, you also control the recipients, timing and data content of the alert without IT assistance through Accellos' user configurable tools.

## Customer Service Management

As in any business, there are requests and issues that need to be handled and to that end Accellos provides a Customer Service Management (CSM) system to track these issues. Integrated into the application at both the PC and RF gun, the CSM allows users to enter, update and track requests and problems providing not only corporate visibility to the costs and time spent on specific customer service issues, but also the ability to invoice for these activities as required.

## Feature Summary

- Client Configurable Inventory Identifiers
- User Configurable Workflow
- Alert Notification
- Customer Service Management

**Want to learn more about our unique approach?**

Visit [www.accellos.com](http://www.accellos.com) or call 719-433-7000

**Accellos**  
a HighJump product



## AccellosOne Enterprise 3PL **REVENUE ASSURANCE**



In the ever increasingly competitive 3PL Warehousing market, it is not only imperative to have a system that can support the ever changing needs of each client's requirements, it is equally important to have a system that ensures that you are able to effectively and automatically bill for every chargeable activity for those clients. Fortunately, the AccellosOne Enterprise 3PL provides a rich, user configurable, integrated and real time billing system.

Unlike most other systems on the market wherein billing is "bolted" on to a distribution WMS, AccellosOne Enterprise 3PL was built with its billing engine woven into the framework of the application to ensure high compliance with full automation. In fact, once the rules are configured for initial storage and renewal for each client as well as the handling and special service charges, (working in conjunction with Accellos' Client Process Assurance module), the system enforces the work activities required for each client and calculates the charges and accrues them in real time. As a result, billing is simply a by-product of use, rather than a labor intensive task providing a quick return on investment through reduced labor, improved accuracy and completeness of billing (no missed revenue).

In addition to inbound, outbound and special handling related to either of these activities, RF and PC users can add billable tasks, take special requests that are billable either in advance or on the fly as part of a standard process above or independent of them. Add to that incidental billing (manually additions such as keeping a facility open late and charging the customer), The AccellosOne Enterprise 3PL provides for the ultimate in automated billing for 3PL providers.

Finally, once the invoicing is complete (they can be sent via email automatically), the invoices are available online automatically for customer viewing and the transaction detail is sent to the back office ERP where the charges are updating according to the setup in AccellosOne Enterprise 3PL ensuring proper GL allocation and reporting by profit center both within the financial system and/or the 3PL system.

### **Feature Summary**

- Revenue rating engine
- Activity based revenue & costing
- Billing and invoicing
- Financial integrations
- Sales metrics by client & revenue category

### **Want to learn more about our unique approach?**

Visit [www.accellos.com](http://www.accellos.com) or call 719-433-7000





## AccellosOne Enterprise 3PL

# LABOR MANAGEMENT SYSTEM



AccellosOne Enterprise 3PL provides users with a flexible labor management system enabling companies operating in a dynamic environment to improve human resource productivity and efficiency within a company or facility. AccellosOne Enterprise 3PL labor management component is a fully integrated tool that allows you to specify the discrete labor activities that you wish to track that are associated with inbound and outbound activities. For value added services, the work order management component within Customer Service Management (CSM) tracks and updates labor activities. Associate a cost to each labor type in order to determine the total labor associated with a given account within any period of time. For inbound and outbound processes, the RF system automatically updates the labor activity.

### Improve Overall Warehouse Performance

- Increase employee productivity optimizing warehouse operations
- Collect all employee performance data
- Collect labor costs against handling revenue in order to monitor customer profitability (loss)
- Forecast workforce requirements based on historical data and projected volumes
- Produce precise information for balancing labor with workload
- Record and measure all discrete warehouse activities assigned to each individual or group/team
- Compare performance to the benchmark and set fair performance targets
- Employees gain realistic and defined performance expectations
- Dramatically improve productivity
- Provide accurate and defensible task levels
- Develop reports based on employees, facility, customer or customer for any given period of time
- Minimize time spent on customization and configuration
- Simulate alternative scenarios
- Integrate with a time and attendance system

### Feature Summary

- Your management team can better manage your workforce by having tools that will forecast labor requirements by facility, enabling you to staff each facility with the necessary workforce to meet the specific needs of each day. If you operate multiple facilities within an approximate area, you can move your resources to the appropriate facility, enabling you to maximize your workforce.
- Our approach was to specifically design a solution for the dynamic 3PL Logistics Operator, having multiple clients within a single facility. The design enables quick and easy set-up while requiring minimal to no ongoing maintenance.
- Our solution provides real-time monitoring of all labor activities against company set benchmarks to meet Key Performance Indicators (KPIs).
- Track each warehouse activity with an associated time and cost.
- Reduce resource costs ultimately saving the company money.

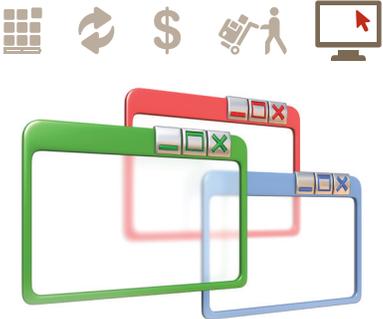
**Want to learn more about our unique approach?**

Visit [www.accellos.com](http://www.accellos.com) or call 719-433-7000

**Accellos**  
a HighJump product



## AccellosOne Enterprise 3PL **ON-DEMAND SELF SERVICE**



A recent survey of 3PL providers determined that the cost of customer service is somewhere between \$50.00 and \$75.00 per issue, from beginning to end. The reality is, however, that much of these costs can be avoided through better technology. To that end, Accellos has been a pioneer in web based customer access since 1999, with its advanced browser based portal. By providing customers with real time information to a host of mission critical information, Accellos customers have been successfully driving down the cost of customer service while improving their customer experience and retention.

### Fundamentals

Accellos provides your customers with what they are demanding in the supply chain market such as real-time inventory levels, product history (including any "point in time" snapshots), inbound and outbound histories and item master information, all with filtering and drill down capabilities that your customers have come to expect from today's rich internet applications.

### Advanced Features

Further, Accellos' web portal provides for many advanced features such as the ability for your customers to automatically schedule the above queries by email and have that information sent in Excel format at any predetermined frequency to any recipients (avoiding the need to repeatedly return to the portal). Additionally, Accellos' web portal provides full image retrieval of any document produced in your clients customized workflow process (see Workflow Assurance) and is automatically linked to the related transaction, including invoices.

### Empowerment

In addition to these services, the web portal provides you with the ability to produce and publish custom reports unique to any customer. This is done using our embedded reporting tool (included with the application) that does not require IT skills and provides you with unrestricted access to enable you to meet the most demanding requirements at the lowest possible cost. In fact, not only does it

help you to reduce your cost of doing business, but by enabling your clients to provide access to information to their customers, it helps you reduce your customer's cost of doing business. All of this is accomplished in a secure, password protected, privilege controlled, account specific view of your customers real time inventory that is available 24 hours a day, 7 days a week.

### Feature Summary

- Real time inventory and historical information on orders (inbound), receipts (outbound), items and invoices
- Custom reports created by you using our reporting tool (no IT) and published to your customers account
- Automated report delivery by email scheduled by your customer online (custom or standard)
- Document lookup and retrieval (automatically linked to every transaction without scanning)
- Online receipt and order entry for non-EDI equipped customers
- Customers can give access to their customers to reduce their cost of doing business

**Want to learn more about our unique approach?**

Visit [www.accellos.com](http://www.accellos.com) or call 719-433-7000

**Accellos**  
a HighJump product